

Account Establishment Form

Application for Electricity Supply



Close an Account:			
Account Name:			
Address:			
Account Number (if known):		Phone Number:	
Vacating Date:		DoB:	
Postal Address for Final Account:			
Open an Account:			
Post Paid Billing <input type="checkbox"/>	Prepaid Power <input type="checkbox"/>	To check if you are eligible for Prepaid Power, please call 1800 447 707. You must be a residential customer with:	
		<input type="checkbox"/> An advanced meter installed <input type="checkbox"/> Access to a smart phone/device <input type="checkbox"/> Access to your meter box <input type="checkbox"/> No life support equipment used within the home	
Meter Number (if known):			
Supply Address:			
Street Number:	Unit Number:	Lot Number:	
Street Name:			
Suburb:		Postcode:	
Account Holder Details:			
Title:	First Name:	Middle:	Surname:
Gender (male/female):	DoB:	Phone:	
E-mail:			
Postal Address (if different from supply address):			
Add an Authority on Account (optional)			
Title:	First Name:	Middle:	Surname:
Gender (male/female):	DoB:	Phone:	
Account Holder's Signature:		Date:	
Rebates & Concessions - Eligible customers will have the applicable rebates/s applied to their electricity account			
Centrelink Health Care Card <input type="checkbox"/>	Pensioner Concession Card <input type="checkbox"/>		
WA Senior's Card <input type="checkbox"/>	Veteran Affairs Gold Card <input type="checkbox"/>		
Name on Card:			
Card Number:		Expiry Date:	
Dependent children?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If yes, number of children:

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CRN Declaration - Please read and sign

I, _____, authorise Horizon Power to perform a Centrelink enquiry of my Centrelink or Department of Veterans' Affairs customer details, using my CRN (Customer Reference Number) in order to enable Horizon Power to determine if I qualify for a concession, rebate or service using Centrelink's Confirmation eServices.

I authorise Centrelink, the Australian Government Department of Human Services, to provide the results of that enquiry to Horizon Power.

I understand:

The department will use information I have provided to Horizon Power to confirm my eligibility for relevant concession and/or rebate entitlements and will disclose to Horizon Power my personal information including my name, address, payment and concession card type and status.

My consent, once provided, remains valid while I am a customer of Horizon Power, unless I withdraw it by contacting Horizon Power or the department.

I can obtain proof of my circumstances and/or details from Centrelink and provide it to Horizon Power so that my eligibility for relevant concession and/or rebate entitlements can be determined.

If I withdraw my consent or do not alternatively provide proof of my circumstances and/or details, I may not be eligible for the concession and/or rebate entitlements provided by Horizon Power.

I agree that I will notify Horizon Power in writing immediately of any changes to my circumstances or the concession card issued to me that affects my eligibility for any rebate.

I acknowledge that I have been advised of tariff and charges associated with opening an account, and that the account has been set up under the Horizon Power Standard Form Contract. I have been advised that this contract can be viewed on the Horizon Power website or I can request a copy be mailed to me.

Request a copy of the Standard Form Contract to be mailed? No Yes

I have been provided with the Horizon Power and The Energy Ombudsman complaints contact numbers:

Horizon Power complaint number: 1800 267 926

Energy Ombudsman complaints number: (08) 9220 7588 or 1800 754 004

Account Holder's Name:

Account Holder's Signature:

Date:

Once complete, please email your form to support@horizonpower.com.au

Horizon Power
18 Brodie Hall Drive
Technology Park
Bentley WA 6102

PO Box 1066, Bentley DC WA 6983

Note: Life support customers cannot switch to Prepaid Power.

For more information, please visit
www.horizonpower.com.au
or contact Horizon Power on 1800 267 926.