

Caravan Park Tariff Compensation Application Form

The Caravan Park Tariff Compensation Program was developed by Horizon Power to compensate caravan park and park home owners the difference between the uniform residential tariff price you pass on to your permanent residents and the electricity tariff you are currently being charged. This compensation is available for parks with sub-meters only.

Please read the Terms and Conditions attached before signing this form.

Completed applications can be submitted by post, email or fax to your nearest Horizon Power office (details below).

Please complete in BLOCK CAPITALS

Applicant details

Horizon Power account number _____

Account name _____

Trading name (if different from above) _____

ABN _____

2. Address of property

Address _____

Town _____ Postcode: _____

Mailing address (if different from above) _____

Town _____ Postcode: _____

3. Contact information

Contact person Mr/Mrs/Ms/ Miss _____

Position in park _____

Phone _____ Mobile _____

Fax _____ Email _____

4. Claim information

Claim is for the period:

From (dd/mm/yy) _____ To (dd/mm/yy) _____

Total number of days claimed (during the period above) _____

Total no. of occupied permanent resident dwellings claimed _____

6. Applicant declaration

The compensation claimed is for permanent park residents whose principal place of residence is the above named caravan park and is in accordance with the Terms and Conditions of the Power Price Equity Scheme and the Caravan Park Tariff Compensation Terms and Conditions.

By signing and lodging this Compensation Application Form the Applicant and the individual that signs below, certify that this application is true and correct in every material particular and acknowledge that:

- Applications that contain fraudulent claims or misrepresentation will be referred to the appropriate legal authority or government agency. All electrical work on the customer's property/premise is the responsibility of the customer's electrical contractor.
- Horizon Power reserves the right to suspend the Applicant from this Compensation Program for up to six months where, in Horizon Power's reasonable opinion, claims are found not to be in full compliance with the Terms and Conditions. If you do not satisfy the Terms and Conditions, acceptance by the customer of a separate formal quote from Horizon Power will be required before Horizon Power will commence the requested work.
- By signing and lodging this Application Form the Applicant will cooperate and facilitate in any audit required to support this Compensation Program. If you wish to proceed with this application, please read the attached Terms and Conditions and then sign and return this application to Horizon Power.
- Submission of the Application Form implies that the caravan park agrees to full participation and cooperation in any audit.

For and on behalf of the applicant, I have read, understood and accept the Terms and Conditions.

Signature of applicant / customer

First and last name _____ Position _____
Signature _____ Date _____

Submission of this application

Please post, email or fax this application form to your nearest Horizon Power office.

Head Office

Stovehill Road
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P: (08) 9159 7250
E: karratha@horizonpower.com.au
Fax: (08) 9159 7288

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P: (08) 9173 8282
E: porthedland@horizonpower.com.au
Fax: (08) 9173 2339

East Kimberley

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KUNUNURRA WA 6743
PO Box 916
Kununurra WA 6743
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E: kununurra@horizonpower.com.au
Fax: (08) 9166 4720

Gascoyne Mid West

Cnr Iles Road and Robinson Street
CARNARVON WA 6701
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Carnarvon WA 6701
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Goldfields Esperance

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PO Box 148
Esperance WA 6450
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E: esperance@horizonpower.com.au
Fax: (08) 9072 3401

West Kimberley

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Fax: (08) 9192 9901

Caravan Park Tariff Compensation

Terms and Conditions

1. What is the Caravan Park Tariff Compensation Program?

The Scheme requires caravan park and park home owners to on-sell electricity to their permanent residents at the uniform residential tariff rate per unit of electricity in accordance with the regulations contained in the Energy Industry Act 2004.

The State Government acknowledges that many caravan park owners in the North West Interconnected System (NWIS) and regional non interconnected systems purchase power at prices higher than the uniform residential tariff. To ensure you are not disadvantaged, the Caravan Park Tariff Compensation Program (hereafter referred to as the 'Compensation Program') has been developed by Horizon Power to compensate you the difference between the uniform residential tariff price you pass on to your permanent residents and the electricity tariff you are currently being charged.

2. Who can apply for the Compensation Program?

The Compensation Program is available to caravan park and park home owners supplied by Horizon Power via the NWIS network or a regional non interconnected system who have permanent residents. If you are unsure if your park is supplied by Horizon Power or is eligible to apply, please contact your local Horizon Power office. The rebate is available only to parks with 'sub meters subject to Horizon Power's consideration of the relevant exemptions.

3. How does the Compensation Program work?

Caravan park owners are able to apply for compensation on a quarterly basis by completing a Compensation Application Form (hereafter referred to as 'Application Form') and submitting it to Horizon Power. Within 15 working days of Horizon Power receiving the Application Form, an email will be sent to you outlining the calculated amount that will be credited to your next electricity account.

4. Can I short pay my Horizon Power account by the compensation amount I am expecting?

No. Caravan park owners are required to pay the total amount due on each Horizon Power account by the due date.

5. How do I submit my Application Form?

When the Application Form is fully completed please post, email or fax this application form to your nearest Horizon Power office (details above).

6. When do I have to send my Application Form to Horizon Power?

Horizon Power has allowed four weeks from the last day of every month for caravan park owners to submit their Application Form for the month being claimed. For example, an Application Form providing the details for occupied permanent resident dwellings in a caravan park during the month of November, should be submitted by 30th December.

7. What happens if I am late sending Horizon Power my Application Form?

If you are late sending in an Application Form, it will mean that your next Horizon Power account may not show a credit. However, the credit will appear on your next electricity account. Remember, as soon as Horizon Power processes your Application Form, you will receive a confirmation email of the credit amount*.

8. What happens once Horizon Power receives my Application Form?

Horizon Power will process the Application Form and then send you an email confirming the calculated credit amount that will appear on your next account. If more details are required Horizon Power will contact you.

9. Horizon Power is committed to protecting your privacy.

A copy of our Privacy Policy is available at our web site www.horizonpower.com.au/privacy-policy.

10. Horizon Power, as administrator of the State Government's Power Price Equity Scheme (including the Caravan Park Tariff Compensation Program), reserves the right to decline any application (or demand repayment of any compensation payment) in situations where, in Horizon Power's reasonable opinion, any eligibility criteria has not been met or the aims and objectives of the scheme are not being achieved.

11. Horizon Power and/or the State Government reserve the right to terminate, suspend or modify the Compensation Program at any time, without notice.

12. By applying for the Compensation Program you agree to all Terms and Conditions for the Caravan Park Tariff Compensation Program and the Power Price Equity Scheme.

13. Caravan parks that lodge a Caravan Park Tariff Compensation Application Form will be subject to a regular audit process to validate the information provided on the Application Form(s).

*As per the clause 37(2) of Schedule 7 of the Caravan Park Regs, all long stay sites including Caravan Parks are to have a separate meter to record the electricity.